Case study:
MaxDiff Analysis

conjoint.ly

MaxDiff Analysis

MaxDiff Analysis is a technique that creates robust ranking of items. Conjoint.ly's novel approach to MaxDiff allows for:

Testing of multiple attributes in the same survey

Brand-Specific combinations of attributes for when each brand is substantially different (To enable that, first create a Brand-Specific Conjoint and then convert it into the MaxDiff variety)

Simulation of preference shares, at a highly indicative level

Additional questions to dive deep into the decision making process of your customers

Disguised case study:
MaxDiff Analysis for phone cover colours

Business problem

- PhoneCo is a small phone accessory manufacturer producing transparent silica phone covers. PhoneCo's marketing team has uncovered an opportunity to expand their market share by releasing coloured phone covers to supplement their current range. Considering the large amount of capital required in releasing a new product, PhoneCo would like to know which colours are the most popular for their customers before beginning production

- Given the need for quality and agile results, PhoneCo approached Conjoint.ly for a MaxDiff project

Research approach

- PhoneCo performed MaxDiff using the Conjoint.ly platform and tested 14 phone cover colours

- Data collection of the 150 responses was completed in 8 hours given the relative scope of the target audience

- Findings were immediately available upon completion of the project

- At the request of PhoneCo, the Conjoint.ly team reviewed the study before launch

Outputs and outcomes

- MaxDiff found that the top 4 colours were Black, Navy Purple and Turquoise

- The study provided agile and actionable insights to help PhoneCo decide which colours were most preferred by their consumers.

- PhoneCo proceeded to launch Black and Navy phone covers, with plans to release Purple and Turquoise within a few months
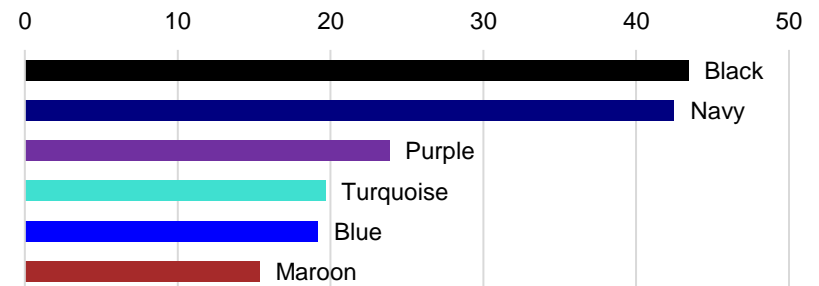
Conjoint.ly Investment

£1,850
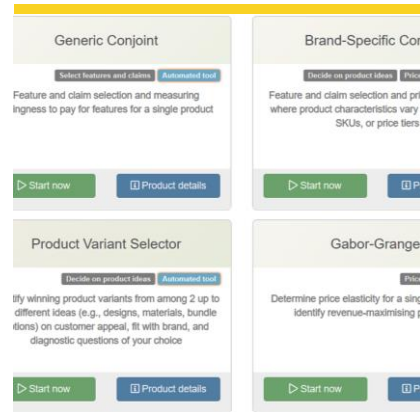**Total cost**

8 hours
Time to insight

Why Conjoint.ly

Trusted by insight departments of global brands

Conjoint.ly automated tools (Conjoint analysis, Claims Test, etc.) have been used by multiple projects from multiple countries.
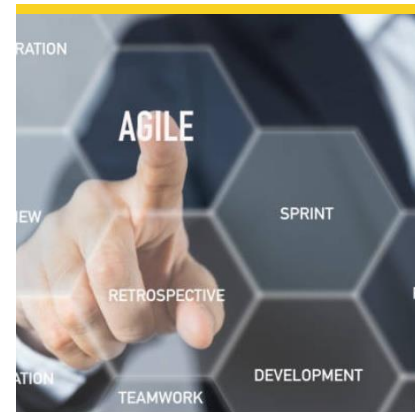
We are cooperatively working together with several insights department of global brands

Specialisation in pricing and product research

We are focused on product and pricing research (i.e. we do not offer ad testing, shopper, other types of studies)

We support 10+ pricing projects every week (most of which are automated)

Agile service from automated platform to custom projects

We provide state-of-the art quality analytics for different types of service

From fully automated experiments on our platform to fully once-off custom projects of any complexity

Deep involvement support all through the process

Conjoint.ly provide reliable support all through the service

Quality support involves methodology explanation, interface guidance, result interpretation etc.

We also know data collection and can provide quality assured panel

How Conjoint.ly works: We offer product and pricing research done faster, better, at a lower cost

Tools for specific research methods

Conjoint.ly offers **manager-friendly tools for specific research methods** that are trusted by leading companies around the world
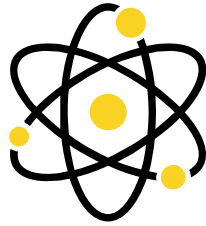
Agency-quality results using marketing science

Our methods are thoroughly tested and rooted in marketing science, which means you get **agency-quality results at a fraction of the cost and time investment**
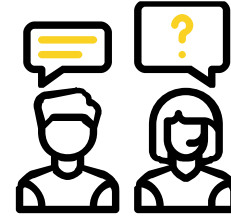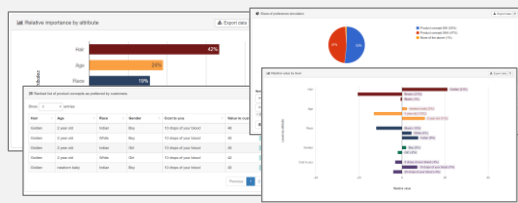
We enjoy providing support to our users

Importantly, **we enjoy providing support to our users** to ensure your studies meet your research and business needs

Outputs of automated tools: Log onto Conjoint.ly to explore example interactive reports

Generic Conjoint

- Importance of features, attributes, willingness to pay, simulations, etc.

Brand-Specific Conjoint
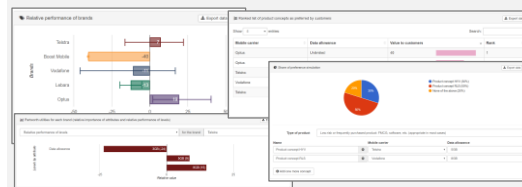
- Preference for brands and features, simulations, etc.

Claims Test
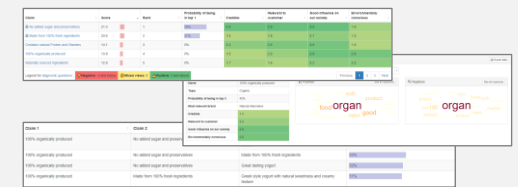
- Preference and diagnostics, Passport of a claim, TURF analysis, etc.

Predictive Product Test

- Predictions, consensus history, rationales

Gabor-Granger

- Price elasticity curves, optimal prices

Van Westendorp

- Acceptable price ranges

All outputs come online and in Excel, segmentable by respondent attributes

How Conjoint.ly works: Regardless of mode of engagement, we work in an agile fashion

> "Working with Conjoint.ly was a **truly agile experience**. Mondelez used the platform for an important PPA project for one of our core product lines. The expertise gave us the confidence to **make several critical product decisions** for the business.
>
> **Shopper Insights Lead, Mondelēz International**
> Melbourne, Australia

Automated solutions

- **Manager-friendly tools** and intuitive online reports

- **Automated DIY research** process (design, sampling and analysis)

- **Costs**: Licence + sample (or BYO respondents)

- **Timeframe**: **5 hours to 2 weeks**

- **Expert support** readily available

Custom projects

- **Decision-ready reports**

- **Research process fully managed** by us

- **Costs**: Labour + sample (or BYO respondents)

- **Timeframe**: **5 days to 3 weeks**

- **Expert support** readily available

How Conjoint.ly works:
Timeline of a project

1 **Choose a tool** → **2** **Set up your study** → **3** **Choose sample** → **4** **Collect data** → **5** **Automated analytics**

❓ **How it works**

|				
Based on **your research** question	**Insert stimuli** into online interface (packaging, pricing, claims, features)	**Buy from us** or **bring your** customers and leads	**Automated sampling** (monitored by Conjoint.ly team)	**Automated analytics** and **outputs**

🕐 **Timeframe**

	In your **own time**		**5 hrs to 2 weeks**	**1 min to 1 hour**

🧑‍💼 **Optional support from Conjoint.ly team (whenever you need us)**

Discuss your research needs	**Review** your studies before launch	**Custom targeting** and sample		**Interpreting results** and extra stats analysis

Panel sampling with Conjoint.ly:
Three ways Conjoint.ly can help source respondents

Targeted respondents	Pre-defined panels	Custom targeting and sampling
How it works		
Choose country, age, gender, **profiling questions**	Choose a **pre-defined audience** (e.g., mothers of babies <12 m.o. in UK)	Ping us for **your sample** request (support@conjoint.ly)
Timeframe		
5 hours +	**1 day +**	**2 days +**
Cost		
From $3 per complete (quoted online)	From $4 per complete (quoted online)	Custom quote
Level of targeting		
Broadly targeted	**Narrowly** targeted	**Ultra-targeted**
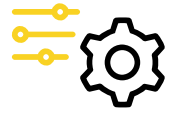
How Conjoint.ly works: We will employ state-of-the-art statistical methods

We use the most appropriate state-of-the-art techniques by default, not as an extra service

- Efficient and optimal experimental design, confirmed through **multiple runs of simulation tests to validate sufficiency** of design and optimise sample size

- **Non-trivial randomisation** in presentation of options to the respondents to remove confounding effects

- **Hierarchical Bayesian estimation** of individual-level preferences for accurate prediction of market shares

We lead the way in ensuring response quality in choice studies

- As developers of a survey platform, we care deeply for **respondent experience and mobile-readiness**

- We are ruthless and fearless advocates for response quality and we **only use quality responses in our analysis**, which has material implications for analytical outcomes

How Conjoint.ly works: Our team has supported hundreds of projects since 2016

Our Team

Nik Samoylov
Founder

Former Consultant at Bain & Company, University Medal in Marketing from the Australian National University

Jason Widjaja
Market Researcher

First Class Honours in Marketing from Monash University

Yutian Shen
Market Researcher

PhD in Marketing from the University of New South Wales Business School

Mitchell Vanderham
Project Manager

Bachelor of Business and Commerce, Marketing, from Western Sydney University

Denis Smagin
Developer

Anna Burunova
QA Engineer

Sergey Pavlenko
Developer

Hugh Zhao
Market Researcher
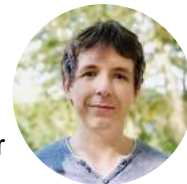
Sergey Sesyolkin
Developer

Our Story

- Conjoint.ly started in 2016 with the mission to bring discrete choice experimentation within reach of corporate researchers

- Since then, we have embarked on a bigger journey of simplifying advanced research methods and helping insights managers make the most out of their research investment

- Conjoint.ly has a strong roadmap for 2020 with a number of product and pricing methods in development

Geography of previous engagements
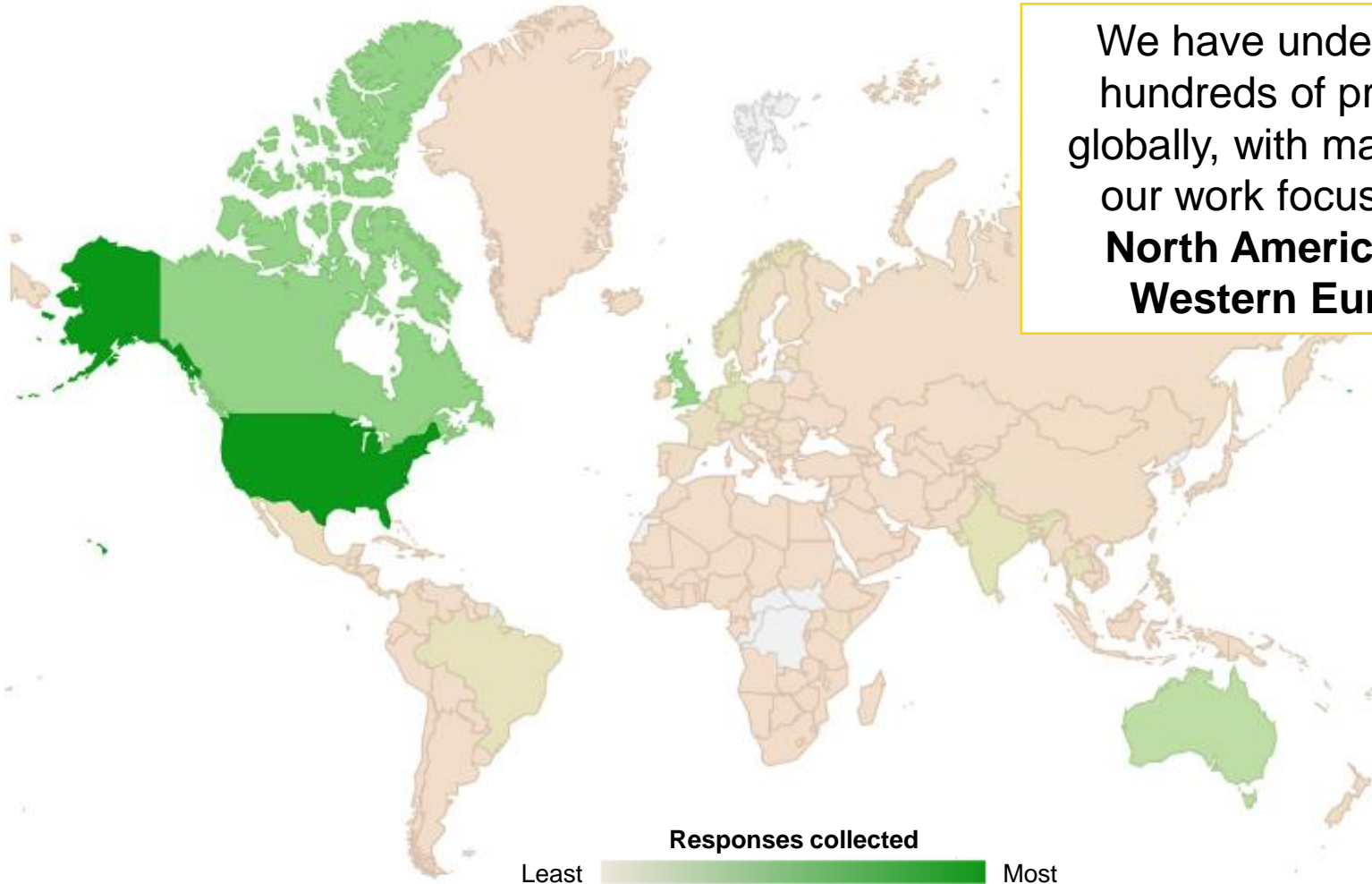
We have undertaken hundreds of projects globally, with majority of our work focused on **North America** and **Western Europe**

Responses collected

Least ▭ Most

Our experience:
Some of our notable custom projects

We helped *Mondelēz International,* **Cadbury brand** to understand preference for **pack** and **price trade-offs** for their confectionery product line

Method: **Brand-Specific Conjoint**

We helped a **major shoe manufacturer** understand **optimal pricing** and **importance of features for a shoe-subscription service**

Method: **Brand-Specific Conjoint**

We helped a **Fortune 100 manufacturer** understand **optimal pricing** and **importance of features** for a high-output machinery
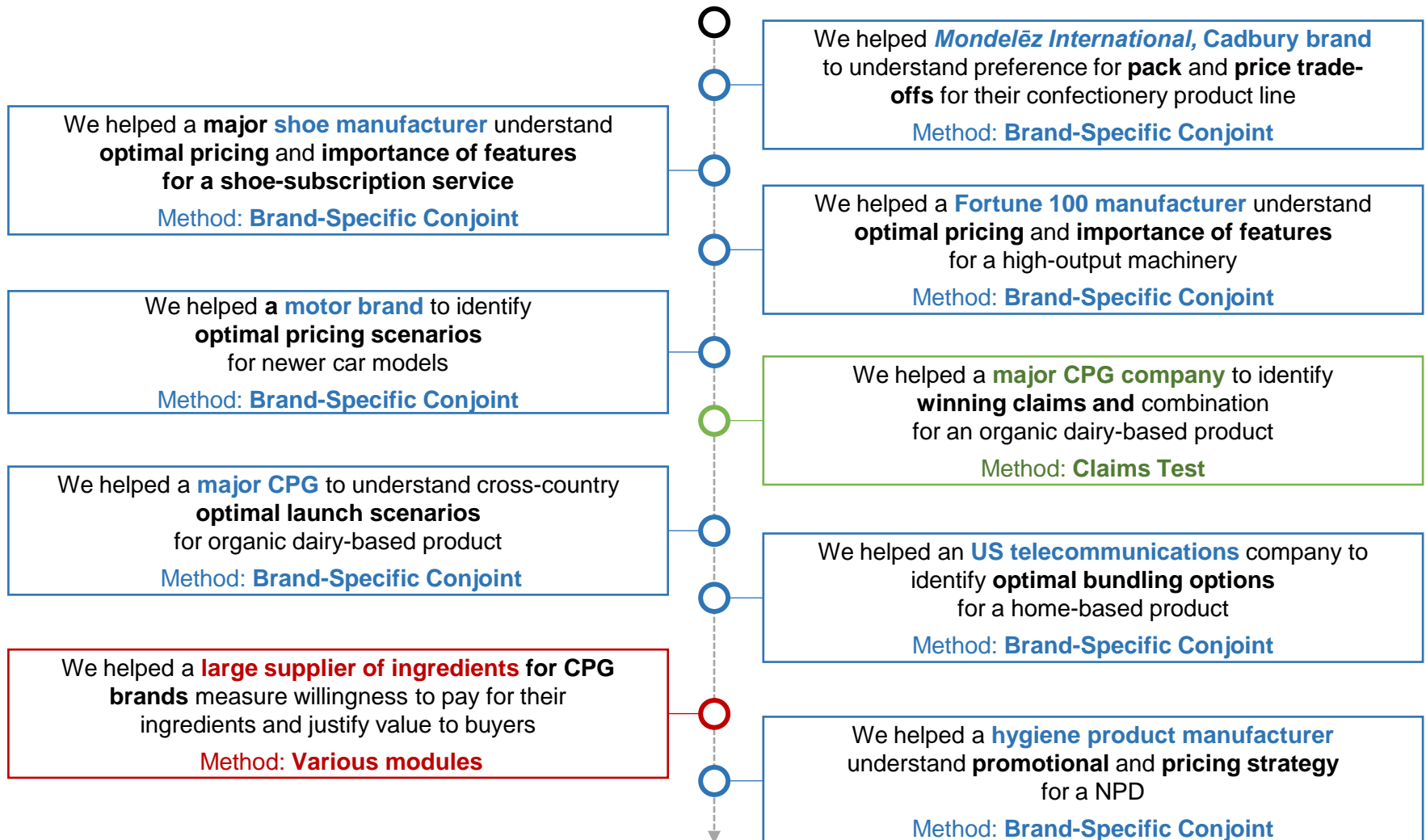
Method: **Brand-Specific Conjoint**

We helped **a motor brand** to identify **optimal pricing scenarios** for newer car models

Method: **Brand-Specific Conjoint**

We helped a **major CPG company** to identify **winning claims and** combination for an organic dairy-based product

Method: **Claims Test**

We helped a **major CPG** to understand cross-country **optimal launch scenarios** for organic dairy-based product

Method: **Brand-Specific Conjoint**

We helped an **US telecommunications** company to identify **optimal bundling options** for a home-based product

Method: **Brand-Specific Conjoint**

We helped a **large supplier of ingredients** for CPG **brands** measure willingness to pay for their ingredients and justify value to buyers

Method: **Various modules**

We helped a **hygiene product manufacturer** understand **promotional** and **pricing strategy** for a NPD

Method: **Brand-Specific Conjoint**

Next steps

Explore example outputs

Log onto **Conjoint.ly** to explore example interactive outputs

Schedule a call with us

Receive a demo or discuss an upcoming project: **www.conjoint.ly/ consultation**

Ask us some questions

Any questions? Happy to answer on **support@conjoint.ly**

conjoint.ly